



COLLEGE STATION POLICE DEPARTMENT
INTERNAL AFFAIRS COMPLAINTS - 2010

| External Complaints | | | | | | | | |
|---|----------|-----------|--------------|---------------|-----------|------------|----------------|---------|
| Class I Complaints | Received | Unfounded | Not Involved | Not Sustained | Sustained | Exonerated | Policy Failure | Pending |
| Racial Profiling | 4 | | | 1 | | 3 | | |
| Improper Use of Force | 3 | | | 1 | | 2 | | |
| Unbecoming Conduct | 2 | 1 | | | 1 | | | |
| Class II Complaints | | | | | | | | |
| Improper Procedure | 5 | | | | | 6 | | 1 |
| Human Relations Discourtesy | 8 | 2 | | 2 | 1 | 3 | | |
| Human Relations Unlawful Enforcement Action | 6 | | | | | 7 | | 1 |
| Unsafe Vehicle Operation | 1 | | | 1 | | | | |
| TOTALS | 29 | 3 | | 5 | 2 | 21 | | 2 |

The disposition totals are higher than the complaint totals because in some cases more than one employee was involved in the complaint; also because the complaint could be exonerated concerning one employee but sustained concerning another.

| Internal Complaints | | | | | | | | |
|---------------------------|----------|-----------|--------------|---------------|-----------|------------|----------------|---------|
| Class 1 Complaints | Received | Unfounded | Not Involved | Not Sustained | Sustained | Exonerated | Policy Failure | Pending |
| Unbecoming Conduct | 2 | | | | 2 | | | |
| Admin. Review | 3 | | | | 3 | | | |
| Shirking Duty | 2 | | | | 2 | | | |
| Insubordination | 1 | | | | 1 | | | |
| Class 2 Complaints | | | | | | | | |
| Improper Procedure | 7 | | | | 8 | 1 | | |
| Discourtesy | 1 | | | | 1 | | | |
| Pending | | | | | | | | 1 |
| TOTALS | 16 | 0 | 0 | 0 | 17 | 1 | 0 | 1 |

The disposition totals are higher than the complaint totals because in some cases more than one employee was involved in the complaint; also because the complaint could be exonerated concerning one employee but sustained concerning another.



The following chart indicates the number of complaints filed versus the number of public contacts over the past five years. Public contacts are obtained by combining all incidents with citations issued for the year.

| Year | Public Contacts | Complaints | Percentage |
|-------------|------------------------|-------------------|-------------------|
| 2010 | 109,066 | 45 | .04% |
| 2009 | 104,142 | 68 | .07% |
| 2008 | 83,605 | 46 | .06% |
| 2007 | 84,136 | 68 | .08% |
| 2006 | 83,296 | 40 | .05% |

These numbers account for a five year average of 53 complaints. In 2010, there was a 15% decrease from the five year average for the total number of complaints filed and a 33% decrease from the previous year. This number accounted for the College Station Police Department's lowest total since 2006.

In reviewing all data, discourtesy was the most frequent external complaint while improper procedure was the most frequent internal complaint. Of the external discourtesy complaints, the complaint was sustained 12.5% of the time. The internal improper procedure complaints were sustained 100% of the time.

When the total number of public contacts per calendar year is compared to the number of complaints per calendar year, the ratio of complaint to contact is very low and quite consistent. 2010 had the lowest percentage of complaints filed in the past five years.