



COLLEGE STATION POLICE DEPARTMENT

INTERNAL AFFAIRS COMPLAINTS - 2011

EXTERNAL COMPLAINTS

Class 1	Received	Unfounded	Not Sustained	Sustained	Exonerated	Policy Failure
Racial Profiling	2				2	
Improper Use of Force	7		1		6	
Unbecoming Conduct	2		1		1	
Class II	Received	Unfounded	Not Sustained	Sustained	Exonerated	Policy Failure
Improper Procedure	6			3	3	
Human Relations, Discourtesy	11	1	2	1	7	
Human Relations, Unlawful Enforcement Action	8	1		1	6	
Unsafe Vehicle Operations	1				1	
Totals	37	2	4	5	26	0

INTERNAL COMPLAINTS

Class I	Received	Unfounded	Not Involved	Not Sustained	Sustained	Exonerated	Policy Failure
Excessive Force	0						
Unbecoming Conduct	0						
Untruthfulness	2			1	1		
Shirking Duty	0						
Insubordination	0						
Class II	Received	Unfounded	Not Involved	Not Sustained	Sustained	Exonerated	Policy Failure
Improper Procedure	7			3	4		
Discourtesy	0						
Totals	9	0	0	4	5	0	0



The following chart indicates the number of complaints filed versus the number of public contacts over the past five years. Public contacts are obtained by combining all incidents with citations issued for the year.

Year	Public Contacts	Complaints	Percentage
2011	111,823	39	0.03%
2010	109,066	45	0.04%
2009	104,142	68	0.07%
2008	83,605	46	0.06%
2007	84,136	68	0.08%

A five year comparison revealed that the overall amount of complaint peaked in 2009 and has been on the decline the last two years. In addition to the total amount of complaints declining, the percentage of complaints in comparison to overall contacts has also declined over the past two years, with complaints originating only 0.03% of the occurrence with the public.

The data indicates that though Human Relations complaints were the most common type of complaint, these complaints were only sustained 10% of the time. Improper Procedure was the most commonly sustained complained, with Internal and External Complaints of Improper procedure sustained 54% of the time. The overall ratio of complaints versus public contacts continues to decline and remain an extremely low percentage.