

Bulk Garbage Collection

Bulky item collection is provided once a week. Items should be neatly stacked within three feet of the curb by 8 AM on your collection day.

Some frequently asked questions are:

[What, Where, & When](#)

[Too Much Garbage!](#)

[Can I set out my own Container?](#)

[I am Remodeling...](#)

[I have a new Refrigerator, can I set out my old one?](#)

[I was Missed!](#)

[Smart Phone App!!](#) (NEW)

Question not addressed? [Contact us!](#)



What Where & When

Q: What does Bulky Item Collection include & what is prohibited?

Bulky items include items that are too large to fit in your regular garbage container, such as furniture, household appliances, & large cardboard boxes.

Items that CANNOT be collected include:

- Dirt, sod, brush, concrete or rock
- Tires, oil filters, and CFC containing appliances (air conditioners & refrigerators)
- Flammable materials such as oil, gas, or paint
- Contractor generated debris from construction, remodeling or demolition
- Hazardous waste or [materials prohibited at the landfill](#)

Q: Where and how do I place Bulk items to be collected?

Items should be neatly stacked within three feet of the curb at the front of your residence. Separate from any other materials such as Brush or Recycling, do not stack in 1 pile. DO NOT PLACE ITEMS IN THE STREET!

Q: Where should I avoid placing Bulk items?

Do not place items:

- Closer than 4 ft from a mailbox, fire hydrant, car, or trees
- On top of sprinkler heads, water or gas meters, and underground cable or electrical boxes. Collection will cause sever damage.
- Under low tree limbs or overhead wires, as the collectors won't be able to reach it.

Q: When is my Bulk Collection Day?

Click [here](#) to find out or call Public Works at 764-3690.

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Remodeling New Appliances

Q: If I have a contractor remodel my house/tear down a fence, can he place that waste out for collection at my house?

No, city ordinance prohibits this. Contractors are responsible for the proper disposal of all waste that is generated due to their services.

Q: I have a refrigerator for disposal, what can I do?

Due to federal law, we can only collect these types of appliances after they have been tagged with a certification that the Freon has been removed by a licensed technician. Call Public Works at 764-3690 for a list of certified technicians. Also, you can haul the appliance to the landfill and they will remove the Freon and recycle the appliance for a [small fee](#).

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Missed Collection!

Q: My Bulk items were not collected!

First, check to see if the collection crew left a red service problem tag on your front door. The tag will notify you of any problems we encountered while attempting to pick up the items. Make any requested changes (moving the pile, car blocking the items, etc.) that are on the tag and call Public Works at 764-3690. We'll be glad to return and collect your bulky items. Also, be sure to have your pile stacked curbside by 8 AM on your collection day.

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NOTICE

Potential problems with your :

- AUTOMATED GARBAGE COLLECTION (AG)
- BRUSH/BULKY ITEM COLLECTION (BB)
- COMMERCIAL GARBAGE COLLECTION (CG)

1. Excessive garbage. Bags next to container, may need add'l container.

2. Cannot collect due to:

- A. Overloaded container—Could result in spillage when collected.
- B. Unauthorized Container—City Ordinance #1948
- C. Unauthorized/Prohibited Materials—City Ordinance #1948. Prohibited Materials are not accepted at the Landfill. Please remove the _____ & call for return trip.
- D. Collection could result in damage to vehicle. (items protruding from top) Please remove the _____ & call for return trip.

3. Container too far from curb. Must be 1-4 ft. from curb/ roadway.

4. Container is too close or blocked by:

- A. Tree
- B. Add'l Container—Must be at least 4ft apart
- C. Mailbox
- D. Vehicle LPR _____
- E. Other _____

Please remove & call for return trip.

5. BRUSH/BULK in street. Must be w/in 3ft of curb.

6. Bag(s) are too heavy. 50lb. Max

7. Bag(s) torn.

8. Household garbage on BULK Day.

9. More than max total units of bags or bundles (20 Max) on BULK day.

10. Refuse not in container/bagged/bundled.

11. Items not separated. Brush must be separate from other waste.

12. Brush too long. 6ft. Max

13. Sharp items not securely wrapped.

14. Not enough overhead clearance:

- A. Low tree limbs
- B. Low wires
- C. Other _____

15. Enclosure: (Collection could result in damage to vehicle/item)

- A. Has items stored in it next to the container. Please remove _____ & call for return trip.
- B. Gate needs prop rods.

Public Works Department—Sanitation Division
979-764-3690
www.cstx.gov/sanitation
www.cstx.gov/recycle

Date: ____/____/____
Time: ____:____
Address: _____
Check: AG BB CG OP: _____
Comments: _____

<input type="checkbox"/> 1	<input type="checkbox"/> 9
<input type="checkbox"/> 2 - <input type="checkbox"/> A <input type="checkbox"/> B <input type="checkbox"/> C	<input type="checkbox"/> 10
<input type="checkbox"/> 3	<input type="checkbox"/> 11
<input type="checkbox"/> 4 - <input type="checkbox"/> A <input type="checkbox"/> B <input type="checkbox"/> C <input type="checkbox"/> D <input type="checkbox"/> E	<input type="checkbox"/> 12
<input type="checkbox"/> 5	<input type="checkbox"/> 13
<input type="checkbox"/> 6	<input type="checkbox"/> 14 - <input type="checkbox"/> A <input type="checkbox"/> B <input type="checkbox"/> C
<input type="checkbox"/> 7	<input type="checkbox"/> 15 - <input type="checkbox"/> A <input type="checkbox"/> B
<input type="checkbox"/> 8	<input type="checkbox"/> Other _____