



COLLEGE STATION POLICE DEPARTMENT

INTERNAL AFFAIRS COMPLAINTS - 2009

External Complaints								
Class I Complaints	Received	Unfounded	Not Involved	Not Sustained	Sustained	Exonerated	Policy Failure	Pending
Racial Profiling	4	4				1		
Improper Use of Force	8	1				14		
Unbecoming Conduct	4	1		6	1			
Shirking Duty	0							
Class II Complaints								
Improper Procedure	17	6		2	5	18		1
Discourtesy	19	3		2	9	12		
TOTALS	52	15	0	10	15	45	0	1

The disposition totals are higher than the complaint totals because in some cases more than one employee was involved in the complaint; also because the complaint could be exonerated concerning one employee but sustained concerning another.

Internal Complaints								
Class 1 Complaints	Received	Unfounded	Not Involved	Not Sustained	Sustained	Exonerated	Policy Failure	Pending
Unbecoming Conduct	2				2			
Admin. Review	3				3			
Shirking Duty	2				2			
Insubordination	1				1			
Class 2 Complaints								
Improper Procedure	7				8	1		
Discourtesy	1				1			
Pending								1
TOTALS	16	0	0	0	17	1	0	1

The disposition totals are higher than the complaint totals because in some cases more than one employee was involved in the complaint; also because the complaint could be exonerated concerning one employee but sustained concerning another.

The following indicates the number of complaints filed versus the number of public contacts (based on calls and the number of traffic contacts) over the past five years:

Year	Public Contacts	Complaints	Percentage
2009	104,142	68	.07%
2008	83,605	46	.06%
2007	84,136	68	.08%
2006	83,296	40	.05%
2005	83,405	33	.04%

This is a five year average of 53 complaints. 2009 was 32% above the five year average.

In reviewing all data, discourtesy was the most frequent external complaint while improper procedure was the most frequent internal complaint. Of the external discourtesy complaints, the complaint was sustained 63% of the time. The internal improper procedure complaints were sustained 86% of the time.